

# Retreat

15/05/20 - 18/05/20



## RETREAT REGISTRATION

Name	
Address	
Date of birth	
Telephone	
Email	

## ROOM PREFERENCES

Twin/double sharing (please indicate)	£399 per person (5% discount if balance is settled before 28/02/20)	
If you already know the name of the person who you are sharing with please state here:		

## DIETARY REQUIREMENTS

Please indicate if you have any dietary requirements such as veganism, vegetarianism, wheat or dairy allergies etc.	
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## PAYMENT

A despoit of £150 is required at the time of booking to secure your place. The remaining balance is due by 20/03/20. Please make payments either via bank transfer using the details below (referencing your name). or in class via cash or cheque.

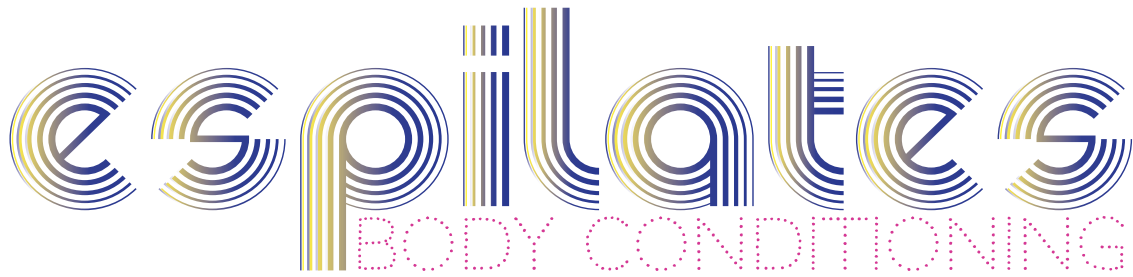
Miss E Saunders

Sort Code: 40-43-28 Account number: 51820230

## TERMS AND CONDITIONS

Please read and accept the terms and conditions on page 2 by signing and dating this form. Return it photographed or scanned via email to [info@espilates.co.uk](mailto:info@espilates.co.uk) or in person at class.

Signature		Date	
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# Retreat

## Terms & Conditions



### RETREAT BOOKINGS, CANCELLATIONS AND REFUNDS

The balance monies due shall be paid by the guest to Espilates by 20th March 2020. Bookings made after this date must be paid in full at the time of booking. Payment can be made via bank transfer, cash or cheque.

If payment of the balance is not received by the due date, Espilates reserves the right to cancel the reservation and retain the deposit.

In the event of cancellation by the customer, regardless of the circumstances, the following refund fees, minus the deposit, apply (the deposit is non-refundable):

Cancellation 2 weeks or less before due arrival date, 0% refund

Cancellation 2 to 4 weeks before due arrival date, 25% refund

Cancellation 4 to 8 weeks before due arrival date, 50% refund

Cancellation more than 8 weeks before due arrival date, 100% refund

Espilates reserves the right to amend the booking dates. This may be due to several reasons, not limited to but including, war, adverse weather conditions, riots and or matters concerning participants safety, operational circumstances such as damage caused by fire, or the property becoming unusable due to utility company work or lack of services, leaks, repair work or any other such reason. In these circumstances the booking may need to be adjusted accordingly. Espilates is not liable for any additional costs or losses that may be incurred by the client due to the change of booking.

Where a teacher or facilitator advertised for a retreat is not able to teach due to reasons outside our control, we reserve the right to replace them with another teacher or facilitator.

### ARRIVAL AND DEPARTURE TIMES

You may arrive at the retreat from 4.00pm. If you are delayed please contact Espilates via the contact number which will be provided before you travel. On your departure day please be ready to leave the retreat by 10.00am.

### TRAVEL TO THE RETREAT LOCATION

Travel to the retreat is not included in the retreat price and guests are required to make their own way to the retreat destination. There is ample parking available upon arrival.

### PHOTOGRAPHY

We will at times take photographs during a retreat for our website and promotional material. You agree to have your photograph taken. If you are sensitive about this, please let Espilates know when you arrive.

### PERSONAL BELONGINGS

Any valuables left at the property are the guests' sole responsibility and Espilates cannot be held responsible for any loss or damage to personal property.

### HEALTH AND SAFETY

All Pilates, exercise and any other retreat activities are undertaken at your own risk.

It is your responsibility to ensure that you are medically, mentally and physically fit and able to use our facilities and participate in any of our retreat activities. Customers who have injuries or mental or physical illnesses are advised to seek doctor's advice prior to attending our retreat. Espilates is not liable for any injuries you may contract during a retreat.

If you have any health conditions, including mental health conditions, you will need to inform Espilates of these prior to arrival.

### PROPERTY AND BEHAVIOUR

The guests shall not use the property except for permitted use and shall not partake in offensive, noisy, dangerous, illegal, immoral or improper activity. The guests shall not do anything which may be a nuisance or annoyance to Espilates and its guests, staff or the retreat owners.

The guests shall keep all retreat fixtures, fittings, furniture and effects in a clean and good condition and may be liable for any articles which are destroyed or missing.

### LOST AND FOUND

On your last day, please ensure you have packed all personal belongings safely before leaving the Retreat. Any items forgotten or lost will not be at the responsibility of Espilates to recover and return back to you.

### FORCE MAJEURE

Means any unusual and unforeseeable circumstances beyond our normal control, which the consequences of could not have been avoided even when exercising all due care. Such circumstances or events include, but are not limited to, war, or threat of war, riot, civil unrest, industrial disputes or strikes, unavoidable technical problems with the villa, transport, or closure or congestion of airports, terrorist activity, natural disasters, industrial disasters, fire, theft, flooding and adverse weather conditions. In the event of any of the above refunds or compensation payments cannot be made.